**Diminished Value Report**

**DV Summary**

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| **Claim Information** | | | |
| **Claim Number:** |  | **File Number:** |  |
| **Insurance Company:** |  | **Appraiser:** |  |
| **Customer Name:** |  | **1st or 3rd Party?** |  |
| **Report Date:** |  | **Inspected? Yes or No** |  |

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| --- | --- | --- | --- | --- | --- | --- | --- |
| **Vehicle Info** | | | | | | | |
| **Year, Make, Model:** | |  | | | | | |
| **VIN:** |  | | | **Mileage (DOL):** |  | **Date of Loss:** |  |
| **Prior Damage or Repairs?** | | |  | **Description of Prior Damages/Repairs:** | | | |
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| **Repair Info** | | | | | | |
| **Cost of Repairs:** |  | | **Repair Specifications (Yes or No):** | | | |
| **Frame Damage?** |  | **Weld on Parts?** | |  | **Structural Repairs?** |  |
| **Repair Comments:** |  | | | | | |

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| **Valuation Summary** | |
| **Pre-Loss Value:** |  |
| **Post-Loss Value:** |  |
| **Diminished Value:** |  |

The purpose of this report is to provide a fair market value assessment and determine the loss of value resulting from the damages and repairs related to the listed claim.

**Disclaimer:**

I have no bias with regards to any parties involved in this report. My compensation was arrived on and settled in advance of preparation of said report.

**Methodology:**

First, the value of the vehicle at the date of loss is determined using NADA. Next, we assess the effects of any repair work performed and take into account any prior damages and repairs. The diminished value figure is reached by quantifying those components into modifiers based on severity using a corresponding tiered scale. Any outside resources used are provided as supporting documentation in this report.

**What is Diminished Value?**

Diminished value or diminution of value is the loss to a vehicle’s value that could not be reestablished through the repair process after damages were caused. In the state of GA, both 1st and 3rd parties have the right to claim diminished value.

**Relevant Legal Information:**

Mabry v. State Farm, 274 Ga. 498: A ruling issued by the Georgia Supreme Court in 2001 established the precedent that a vehicle’s value is diminished even if it is repaired back to pre-loss condition. This reduction in value constitutes damages to the vehicle’s owner and the insurance company bears an obligation to evaluate diminished value. The 17c formula was also introduced as a result of this ruling and has been used since that time citing precedent.

Additionally, the Office of Insurance and Safety Fire Commission issued a directive in December of 2008 stating that “…defining the amount of loss associated with diminution of value is a subjective process where even experts can have a difference of opinion. For this reason, the Department has not endorsed a particular formula or method. Each claim is unique and should be evaluated as such.” (Directive 08-P&C-2) This directive clarified that there is no state-mandated or supported formula to be used when determining diminished value.

**Qualifications:**

I possess over 20 years of estimating experience as an auto damage appraiser in the states of GA, TN, and AL. I also have over 6 years of experience in auto body repair. During this time, I have become

knowledgeable in assessing the quality of repairs and determining the value of vehicles. Robust background in structural repairs, damage assessment and total loss vehicle valuations.

**Repair Costs:**

Repair costs on this vehicle totaled $0000. Please note that the exact dollar figure of repairs is not as important as the types of repairs being completed. Structural, frame, and the use of weld on parts are the most relevant damages to consider when determining the diminution of value. This vehicle did/did not require repairs to the frame, structural, or use of weld on parts.

**Pre-Loss Value:**

This vehicle’s pre-loss value as of 01/DOL/2017 was determined to be $000 using NADA, an industry supported valuation guide. Please refer to the attached NADA. Vehicle mileage and options were considered when calculating value.

**Carfax Summary:**

Vehicle has had 1 owner(s). An accident of minor severity was reported on 01/01/2017. A loss history can impact the base pre-loss value of a vehicle.

**Unrelated Prior Damages (UPD):**

The following/no unrelated prior damages were observed on the vehicle. Existing UPD can lessen the value of a vehicle and is taken into consideration when determining diminution of value.

**Report Contents:**

* Valuation Summary and Explanation
* Post-repair inspection form and photos (if inspection occurred)
* Carfax (if available)
* NADA

**Conclusion:**

Through my professional assessment of the above stated factors, I have determined that the resulting diminished value on this claim totals $0000.

**Post-Repair Inspection Report**

**Options**:

Power Windows Power Locks Power Seats Power Mirrors Sunroof Cruise

**Seats**: Cloth Leather **Wheels**: Aluminum/Alloy Styled Steel Covers

**Conditioning**:

**Interior**: Poor Fair Good  Exceptional Comments:

**Exterior**: Poor Fair Good  Exceptional Comments:

**Visible Prior Damage**:

|  |  |  |
| --- | --- | --- |
| **Questions** | **Yes** | **No** |
| Do repairs match the repair estimate in its entirety? |  |  |
| Were any new related damages discovered during inspection? |  |  |
| Do the repairs meet industry standards? |  |  |
| Did repairs adequately restore the vehicle to its pre-loss condition? |  |  |
| Were aftermarket parts utilized in the repair process? |  |  |
| **General Comments on vehicle condition and repairs:** | | |
|  | | |